

WHO I AM

I'm a senior learning designer with over 15 years of experience in the field. I've applied my skills in healthcare, the federal government, higher education, and nonprofits. I am motivated by the challenge of making complex processes and ideas accessible to learners. Please visit my portfolio at www.brycespace.com/portfolio to see examples of my work.

MY SKILLS

Instructional design
E-learning development
Performance support
LMS administration
Visual design
Project management

THE TOOLS I USE

Articulate Storyline and Rise
Adobe Captivate
Camtasia Studio
Adobe Creative Suite
HTML + CSS + JavaScript
SCORM
ADDIE

EXPERIENCE

Global Learning Experience Designer

GN Hearing | South Burlington, Vermont | 2023 - Present

- Collaborate with global stakeholders to address product training needs across the GN Hearing organization
- Utilize Articulate Rise, Storyline, and Adobe Creative suite to develop e-learning modules
- Developed a learning design strategy, implementation steps, and progress tracker based on customer needs analyses
- Mentor team members in instructional design and project management
- Designed new training plan templates based on instructional design best practices
- Delivered virtual training on instructional design and facilitation best practices

Career Break: Full-time Father

Louisville, Kentucky and South Burlington, Vermont | 2021 - 2023

Provided care and education to my two young children during the pandemic, allowing my spouse to continue full-time work

Senior Instructional Designer

Humana | Louisville, Kentucky | 2019 – 2020

- Designed leadership training for top 150 leaders within the organization
- Collaborated with cross-functional teams to design and develop clinical e-learning and ILT
- Managed relationships with training vendors
- Designed curriculum for diversity and innovation leadership program
- Presented curriculum design to VP of HR and Senior VP of Talent

ADP | Louisville, Kentucky | 2018 – 2019

- Developed and implemented a new learning-design process
- Mentored instructional designers and facilitators
- Designed and built learning experiences for contact center agents assisting ADP's retirement clients

United Healthcare | Louisville, Kentucky | 2017 – 2018

- Designed and developed e-learning, ILT, and blended training for a global team of provider-data specialists
- Developed instructor-led materials and conducted train-the-trainer sessions

University of Louisville | Louisville, Kentucky | 2017

- Collaborated with researchers and physical therapists to design e-learning for clinicians on spinal-cord-injury therapies

Learning Consultant

Humana | Louisville, Kentucky | 2014 – 2017

- Designed e-learning and ILT for outpatient clinic staff
- Developed e-learning for a nationwide network of sales agents across four sales channels
- Awarded Humana Star Award for informal leadership and innovative training solutions

Training Developer

GE Healthcare Life Sciences | Washington, DC | 2013 – 2014

- Designed and developed e-learning and ILT to support a global team of service engineers for scientific equipment
- Traveled internationally to observe instructor-led training and provide feedback to instructors

Training Specialist

National Gallery of Art | Washington, DC | 2011 – 2013

- Designed and implemented the Gallery's first e-learning module
- Designed and delivered over 30 hours of classroom training for training supervisors on the Gallery's first LMS
- Project manager for LMS training, rollout, and implementation

E-Learning Development Specialist

U.S. Navy | National Naval Medical Center, Bethesda, Maryland | 2008 – 2011

- Developed Section 508-compliant e-learning to meet the training needs of over 27,000 active duty hospital corpsmen

Instructional Designer

Savannah College of Art and Design | Savannah, Georgia | 2005 – 2007

- Collaborated with college faculty to develop graduate and undergraduate e-learning courses
- Developed an introductory drawing course that earned an Award of Excellence for Outstanding Online Course by the Instructional Technology Council

US Cochrane Center/Brown University | Providence, Rhode Island | 2004 – 2005

- Collaborated with clinicians and researchers to design e-learning on the classification of clinical trials

EDUCATION

Harvard Graduate School of Education

2004 | M.Ed., Technology in Education

New College of Florida

1998 | B.A., British and American Literature